

SURREY THEATREGOERS

Terms and Conditions

Membership will run for 12 consecutive months starting on 1 May each year.

Any new enquirers wishing to join later in the year may do so at a proportionally reduced rate.

Anyone booking an excursion before joining the club will be charged an additional non-member fee of £5.

Future excursion details will only be sent to fully paid-up members of the club.

Members will be sent new excursion details regularly throughout the year and will be offered approximately 12 excursions per year, depending on demand.

Surrey Theatregoers reserves the right to cancel any excursion due to lack of demand up to 2 weeks prior to travel.

Surrey Theatregoers cannot be held responsible if, due to circumstances beyond our control, we are unable to get to a performance.

Members should be at the coach boarding points 5 minutes before the appointed time. Surrey Theatregoers cannot be held responsible for any member missing the coach due to their late arrival at the coach boarding point.

Surrey Theatregoers cannot be held responsible for any loss, damage or injury, delay or inconvenience caused to members during excursions.

Special requirements: If you have any special dietary requirements or mobility issues, please let us know on your booking form, and we'll do our best to help.

Cancellations

If a cancellation has to be made by Surrey Theatregoers due to lack of demand, a full refund will be given to members for monies paid.

If a member has to cancel a booked excursion after tickets have been bought and any meals confirmed, no refund can be given. However, in this circumstance a member may transfer their ticket to a friend or family member, or on request we will try to re-sell the ticket to another group member if we have a waiting list.

If a member cancels before the tickets and any meals have been paid for, Surrey Theatregoers will make a full refund.